

## Intisari

SRI WULANDARIYANA EKA DEWI (714112120) Program Sarjana (S1), Fakultas Ilmu Sosial dan Ilmu Politik, Universitas Wiraraja. PEMANFAATAN *E-GOVERNMENT* SISTEM *BROADBAND LEARNING CENTER* DI KECAMATAN PASONGSONGAN KABUPETEN SUMENEP, pembimbing I Alqaf Harto M, pembimbing II Rillia Aisyah Haris.

Penelitian ini dilatarbelakangi oleh pentingnya pemanfaatan *E-government* dalam dunia pemerintahan khususnya pemerintah daerah di era pesatnya kemajuan teknologi. Namun, perkembangan teknologi tersebut tidak dibarengi dengan perkembangan kemampuan masyarakat dibidang teknologi informasi. Sehingga dibutuhkan pelayanan pendidikan berupa pembelajaran teknologi bagi masyarakat. Pemanfaatan sistem *Broadband Learning Center* (BLC) merupakan sebuah pelayanan pendidikan berupa sistem pembelajaran teknologi gratis dikhkususkan bagi perangkat desa. Sistem BLC merupakan respon pemerintah terhadap kebutuhan masyarakat akan transparansi pelayanan desa terkait pengelolaan keuangan desa sehingga dilaksanakan pendidikan teknologi bagi perangkat desa dalam meningkatkan kemampuan dibidang teknologi.

Jenis penelitian yang digunakan dalam penelitian ini adalah penelitian deskriptif dengan pendekatan kualitatif. Teknik pengumpulan data melalui wawancara, observasi dan dokumentasi. Fokus penelitian ini adalah elemen sukses pengembangan *E-government* dari Indrajit 2004 yaitu Dukungan, Kemampuan dan Nilai.

Hasil penelitian menunjukkan bahwa, terdapat faktor pendorong dan penghambat dalam pemanfaatan sistem BLC di Kecamatan Pasongsongan. faktor pendorong dapat dilihat dari adanya sosialisasi yang terbuka, adanya ketersediaan infrastruktur yang memadai, adanya manfaat yang bisa dirasakan oleh peserta BLC yaitu meningkatkan kemampuan teknologi berupa kemandirian dalam entri siskeudes. Adapun faktor penghambat dalam pemanfaatan BLC yaitu Lemahnya dukungan pemerintah Kecamatan Pasongsongan, terlihat dari regulasi pemanfaatan BLC masih tidak jelas. Terbatasnya anggaran dan terbatasnya kemampuan mentor dalam pemanfaatan sistem BLC.

Kata Kunci : Sistem *Broadband Learning Center*, dukungan, kemampuan, nilai.

## *Abstract*

*SRI WULANDARIYANA EKA DEWI (714112120) degree program, social and political science faculty, university Wiraraja, The use of E-Government through the Broadband Learning Center system in Pasongsongan sub-district of Sumenep district, mentor I Alqaf Harto M, mentor II Rillia Aisyah Haris.*

*This research was motivated by the important use of e-government in the world of government, especially local governments in the era of rapid technological progress. However, the development of technology is not accompanied by the development of the ability of the community in the field of information technology. So that education services are needed in the form of technology learning for the Community. The use of Broadband Learning Center (BLC) system is an educational service in the form of a free technology learning system specifically for village officials. The Broadband Learning Center (BLC) system is the government's response to the community's need for transparency in village services related to village financial management so that technology education is carried out for the village officials in order to improve technological capabilities.*

*Type of research used in this study is descriptive research with a qualitative approach. Data collection techniques through interviews, observation and documentation. The focus of this research is the element of success of e-government from Indrajit 2004 that is support, capacity and value.*

*The result showed that there are driving and inhibiting factors in the use of the BLC system in Pasongsongan District. The driving factor can be seen from the open socialization, the availability of adequate infrastructure, the benefits that can be felt by the BLC participants, namely to improve technological capabilities in the form of independence in entry siskeudes. As for inhibiting factors in the use of BLC, the weak support from the government in Pasongsongan su-district can be seen from the regulation on the use of BLC, which is still unclear. Limited budget and mentor's ability to utilize the BLC system*

*Keyword:* *Broadband Learning Center system, support, capacity, value.*